

Population (Patients who had a complete consultation n = 82)	Questionnaire group (n = 35)	No Questionnaire Group (n = 47)	P-value (if available)
Age Range = 13 – 95 years Age Mean = 59 Age Median = 62	13 – 83 years 58 58	25 - 95 years 60 68	
Female = 57 (70%)	23 (66%)	34 (73%)	0.629
Duration of Consultation (mins) Mean = 13 Median = 14	13 14	13 13	1
Able to make a Diagnosis over Telephone % = 66%	27 (77%)	27 (57%)	0.0986
Patient required an additional face-to-face appointment = 23%	11 (31%)	8 (17%)	0.1855
Patients required additional investigations = 39%	9 (26%)*	34 (72%)*	0.0409*
Patients were referred for vestibular physiotherapy = 15%	6 (17%)	6 (13%)	0.7536
Patients discharged after the telephone consultation = 45%	18 (51%)	19 (40%)	0.3736
Patients required additional telephone follow-up = 32%	6 (17%)*	20 (43%)*	0.0173*

*Statistically significant